



Our Cleaning Regulations:



At Sani Valley Nature Lodges, the health & safety of our guests & staff members remains our highest priority. The spread of COVID-19 is a pandemic that cannot be taken lightly & we believe that coming together as a business to help stop the spread of the virus is of utmost importance.

- We have introduced mandatory vacancy periods between guest stays.
- Each lodge is disinfected with a SABS approved fogging machine.
- Guests are asked to fill out an information sheet prior to arrival to enforce social distancing with the Contact Free check-in providing us with the relevant information. (ID numbers / Address & Contact)
- All payments are made via EFT prior to arrival eliminating the use of the credit card machine.
- Each employee undergoes a health check upon arrival at work. Their temperatures are taken and recorded.
- All staff members have been instructed to maintain rigorous hand hygiene & enforce social distancing.
- Each staff member is issued with their personal protective equipment for the day.
- Every time a staff member enters into a lodge, she/he will wear a new set of protective clothing (disposable apron, hair net, shoe covers, a mask & gloves) & this will be placed into a sealed plastic bag upon exiting the lodge and disposed of.
- Enhanced cleaning & disinfecting protocols (Domesdos) have been implemented both before and after occupation with special attention paid to high contact areas. Such as TV remotes, light switches etc.
- Should a guest require a lodge keeper during their stay, we ask that the lodge be vacated prior to their arrival for basic cleaning. You are welcome to sit on the deck or go for a walk.
- Turndown services have been suspended.
- All linen & towels are collected with care to minimize contamination. They are collected in sealable black bags and put into the washing machine minimizing contact with the staff member. All wash cycles are set on the highest temperature.
- All scatter cushions have been removed from the beds & couches due to regulations.
- Hand sanitizer is provided in each lodge.
- All lodge folders have been replaced with a digital version.
- All magazines have been removed & are available on request.